

HW-E550

HW-E551

Crystal Surround Air Track (Active Speaker System) user manual

imagine the possibilities

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SAMSUNG

features

HDMI

HDMI transmits video and audio signals simultaneously, and provides a clearer picture.

The unit is also equipped with the ARC function which lets you listen to sound from your TV via an HDMI cable through the Crystal Surround Air Track. This function is only available if you connect the unit to an ARC compliant TV.

3D Depth Sound

The 3D sound feature adds depth and spaciousness to your listening experience.

Wireless Subwoofer

Samsung's wireless module does away with cables running between the main unit and the subwoofer. Instead, the subwoofer connects to a compact wireless module that communicates with the main unit.

Special Sound mode

You can select from 7 different sound modes - MUSIC, NEWS, DRAMA, CINEMA, SPORTS, GAME, and OFF (Original Sound) - depending on the type of content you want to enjoy.

Multi-function Remote Control

The supplied remote control can be used to control the TV connected to this unit. (Works only for Samsung TVs)

The remote control has a TV hotkey that enables you to perform various operations with the simple press of a button.

Active Speaker System

This unit features an Active Speaker System that provides high sound quality in a single slim unit.

This unit does not require any satellite loudspeakers or speaker cabling, which are normally associated with conventional surround sound systems.

USB Host support

You can connect and play music files from external USB storage devices such as MP3 players, USB flash memory, etc. using the Air Track's USB HOST function.

Bluetooth Function

You can use a Bluetooth device to enjoy music with high quality stereo sound, all without wires!

LICENSE



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Manufactured under license under U.S. Patent Nos: 5,956,674; 5,974,380; 6,487,535 & other U.S. and worldwide patents issued & pending. DTS, the Symbol, & DTS and the Symbol together are registered trademarks & DTS 2.0 Channel is a trademark of DTS, Inc. Product includes software. © DTS, Inc. All Rights Reserved.

HDMI



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

- To send inquiries and requests regarding open sources, contact Samsung via Email (oss.request@samsung.com).
- This product uses some software programs which are distributed under the Independent JPEG Group.

safety information

SAFETY WARNINGS

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER(OR BACK). NO USER-SERVICEABLE PARTS ARE INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

	<div>CAUTION</div> <div>RISK OF ELECTRIC SHOCK DO NOT OPEN</div>	
The lighting flash and Arrowhead within Triangle Is a warning sign alerting you of dangerous voltage Inside the product	CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK) NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	The explanation point within the triangle is a warning sign alerting you of important instructions accompanying the product.

WARNING

- To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.
- To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.

CAUTION

- Do not expose this apparatus to dripping or splashing. Do not put objects filled with liquids, such as vases on the apparatus.
- To turn this apparatus off completely, you must pull the power plug out of the wall socket. Consequently, the power plug must be easily and readily accessible at all times.

This product satisfies FCC regulations when shielded cables and connectors are used to connect the unit to other equipment. To prevent electromagnetic interference with electric appliances, such as radios and televisions, use shielded cables and connectors for connections.

FCC NOTE (for U.S.A):

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet that is on a different circuit than the radio or TV.
- Consult the dealer or an experienced radio/TV technician for help.


Caution : FCC regulations state that any unauthorized changes or modifications to this equipment may void the user's authority to operate it.

Important Safety Instructions

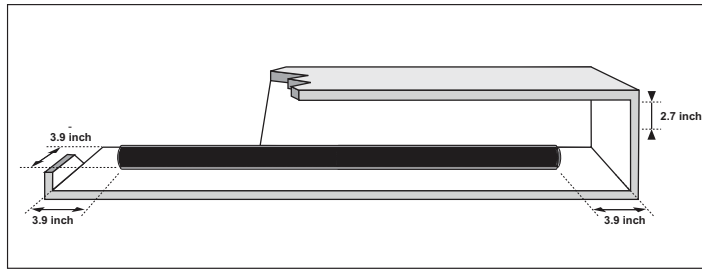
Read these operating instructions carefully before using the unit. Follow all the safety instructions listed below. Keep these operating instructions handy for future reference.

- 1) Read these instructions.
2) Keep these Instructions.
3) Heed all warnings.
4) Follow all instructions.
5) Do not use this apparatus near water.
6) Clean only with dry cloth.
7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.

10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11) Only use attachment/accessories specified by the manufacturer.
12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13) Unplug this apparatus during lightning storms or when unused for long periods of time.
14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



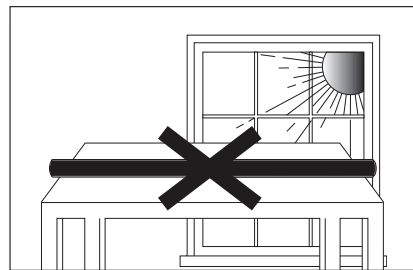
PRECAUTIONS



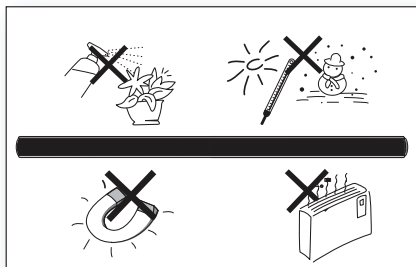
Ensure that the AC power supply in your house complies with the power requirements listed on the identification sticker located on the back of your product. Install your product horizontally, on a suitable base (furniture), with enough space around it for ventilation (3~4 inches). Make sure the ventilation slots are not covered. Do not place the unit on amplifiers or other equipment which may become hot. This unit is designed for continuous use. To fully turn off the unit, disconnect the AC plug from the wall outlet. Unplug the unit if you intend to leave it unused for a long period of time.



During thunderstorms, disconnect the AC plug from the wall outlet. Voltage peaks due to lightning could damage the unit.

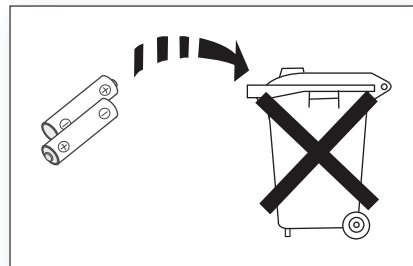


Do not expose the unit to direct sunlight or other heat sources. This could lead to overheating and malfunction of the unit.



Protect the product from moisture (i.e. vases), and excess heat (e.g. fireplace) or equipment creating strong magnetic or electric fields. Disconnect the power cable from the AC supply if the unit malfunctions. Your product is not intended for industrial use. Use of this product is for personal use only.

Condensation may occur if your product has been stored in cold temperatures. If transporting the unit during the winter, wait approximately 2 hours until the unit has reached room temperature before using.



The batteries used with this product contain chemicals that are harmful to the environment. Do not dispose of batteries in the general household trash.



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getting started

BEFORE READING THE USER'S MANUAL

Note the following terms before reading the user manual.

Icons used in this manual

Icon	Term	Definition
	Caution	Indicates a situation where a function does not operate or settings may be canceled.
	Note	Indicates tips or instructions on the page that help each function operate.

Safety Instructions and Troubleshooting

- 1) Be sure to be familiar with the Safety Instructions before using this product. (See page 3)
- 2) If a problem occurs, check Troubleshooting. (See page 28)

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WHAT'S INCLUDED

Check for the supplied accessories shown below.

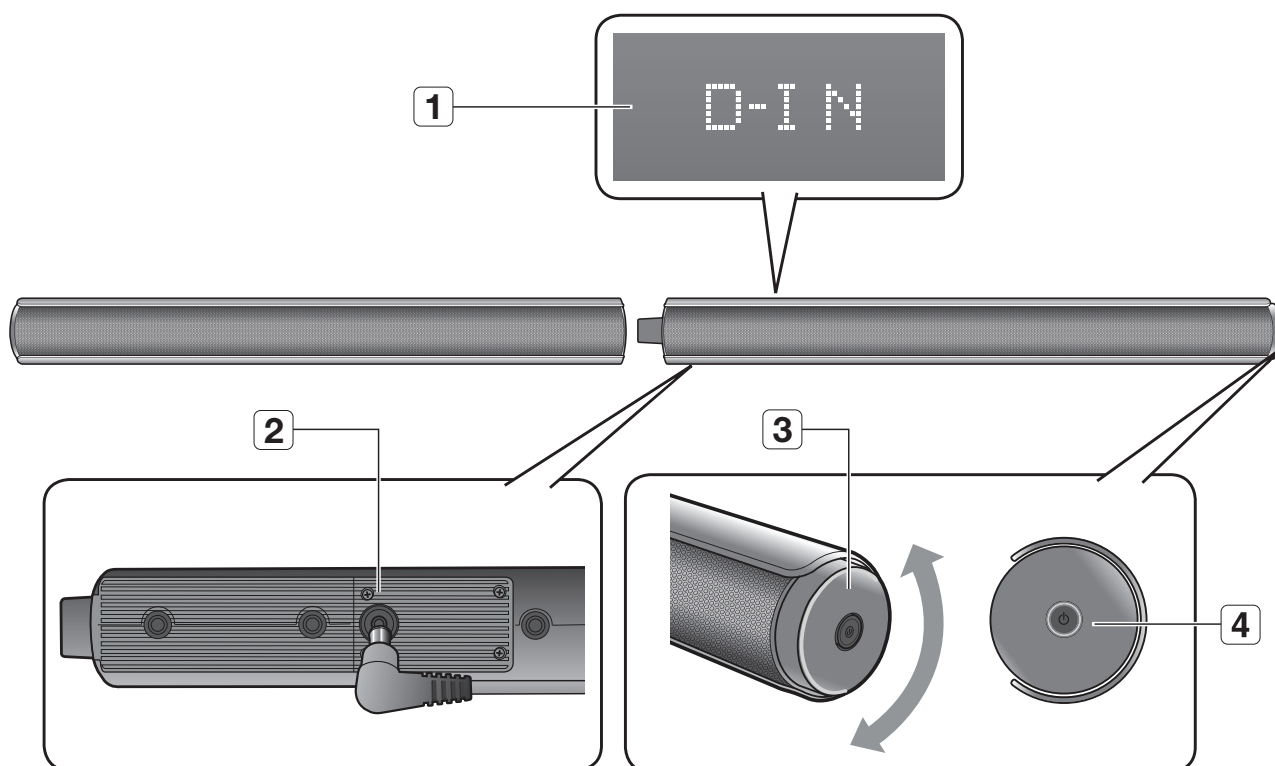
			
Remote Control / Batteries (AAA size) (AH59-02434A/4301-000116)	Audio Cable (AH39-01185A)	User Manual (AH68-02437A)	Adapter (AH44-00258A)
			(C)  (Holder-screw:6EA)  (Screw:6EA)  (Screw:4EA)  (Screw:2EA)
Power Cord (3903-000192)	Bracket-Wall Mount (A: AH61-03408A) (B: AH61-03521A)	Bracket-Bridge (AH61-03433A)	Screw (C) HW-E550: AH61-03342A HW-E551: AH61-03342B (6001-001961) (6003-000280) (AH64-05621A)
		(For Subwoofer power cable 1EA) 	
Assy Stand HW-E550: AH96-01903A HW-E551: AH96-01903B	Assystand P-Desk (AH63-02936A)	Toroidal Ferrite Core (3301-000144)	USB Cable (AH39-01178A)
<div>   </div> <div>(Speaker) (Main)</div>			
<div> <div>Assy Cover P-Cap</div> <div> <div>HW-E550</div> <div>SPEAKER: AH96-01908A</div> <div>MAIN : AH96-01907A</div> </div> <div>HW-E551</div> <div>SPEAKER: AH96-01908B</div> <div>MAIN : AH96-01907B</div> </div>			



- The appearance of the accessories may differ slightly from the illustrations above.
- Use the dedicated USB cable to connect external USB devices to the unit.

descriptions

FRONT/REAR PANEL



1	DISPLAY	Displays the current mode.
2	POWER SUPPLY JACK	Plug the power supply cable into the AC wall outlet.
3	VOLUME BUTTON	Controls the volume level.
4	POWER BUTTON	Turns the Crystal Surround Air Track on and off.



- When you turn on the power of this unit, there will be a 4 to 5 second delay before it produces sound.

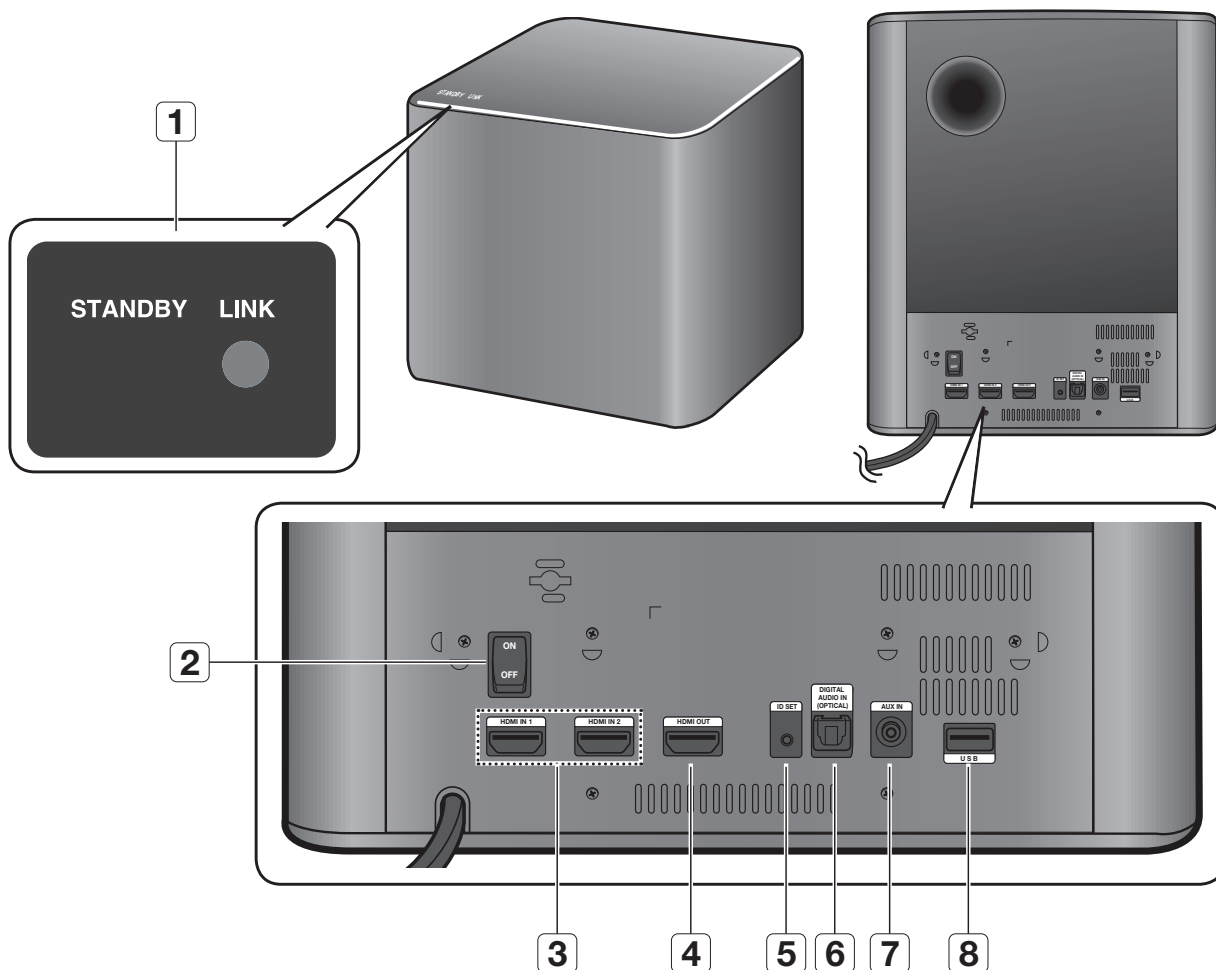


- When disconnecting the power cable from the wall outlet, hold the plug. Do not pull the cable.
- Do not connect this unit or other components to an AC outlet until all connections between components are complete.

SUBWOOFER FRONT/REAR PANEL

ENG

● DESCRIPTION



1	LINK INDICATOR	Displays the current STANDBY or LINK indicator.
2	POWER SWITCH	Turns the Wireless Subwoofer on and off.
3	HDMI IN 1,2 JACK	Receives digital video and audio signals simultaneously using an HDMI cable.
4	HDMI OUT JACK	Outputs digital video and audio signals simultaneously using an HDMI cable.
5	ID SET BUTTON	Used to link the subwoofer to the main unit.
6	DIGITAL AUDIO IN	Connect to the digital (optical) output of an external device.
7	AUX IN	Connect to the Analog output of an external device.
8	USB PORT	Connect here and play files from external USB storage devices such as MP3 players.

remote control

TOUR OF THE REMOTE CONTROL

POWER BUTTON

Turns the Crystal Surround Air Track on and off.

SAT SOURCE

Press to select a connected SAT source. (SAT: Surround Air Track)

SOUND EFFECT

Selects the Sound Effect: (MUSIC, NEWS, DRAMA, CINEMA, SPORTS, GAME, OFF (Original Sound))

SAT MUTE

Mutes the sound from the unit. Press again to restore the sound to the previous volume level.

VOLUME

Adjusts the volume level of the unit.

REPEAT

Select Repeat File, All, Random.

DRC, DIMMER

You can use this function to enjoy Dolby Digital sound when watching movies at low volume at night (Standard, MAX, MIN). You can control the brightness of the Display.

CONTROL BUTTON

Play, pause or stop playing a Music file, or search for the Music file forward or back.

TV SOURCE

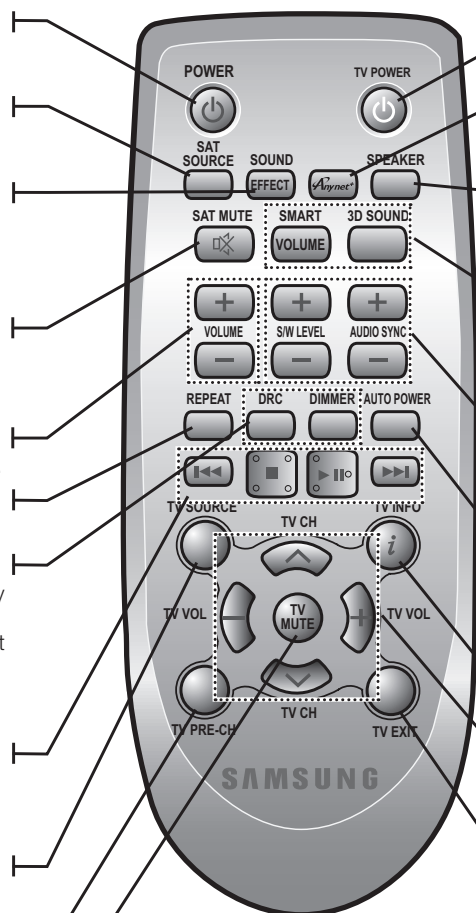
Press to select a connected TV's video source.

TV PRE-CH

Moves to the previous TV channel

TV MUTE

Mutes the sound from the TV. Press again to restore the sound to the previous volume level.



TV POWER BUTTON

Turns your Samsung TV on and off.

AnyNet+

AnyNet+ is a function that enables you to control other Samsung Devices with your Samsung TV's remote control.

SPEAKER

This button allows you to choose to listen to audio from the Air Track or your TV.

SMART VOLUME, 3D SOUND

Regulates and stabilizes the volume level against a drastic volume change. This feature adds depth and spaciousness to the sound.

S/W LEVEL, AUDIO SYNC

Adjusts the Subwoofer level. Used to help sync video to audio when connected to a digital TV.

AUTO POWER

Synchronizes the Air Track to the Optical connection via the Optical jack so it turns on automatically when you turn on your TV.

TV INFO

Display current TV status.

TV CHANNEL, TV VOLUME

Switches between the available TV channels. Adjusts the TV volume level.

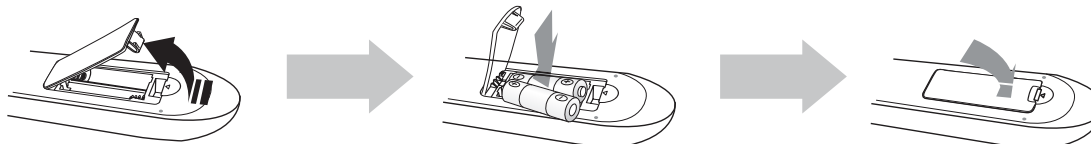
TV EXIT

Exits TV (functions same as the EXIT button of the TV remote control)



- SAT stands for Surround Air Track, which is a Samsung's proprietary name.
- The remote control can operate TVs made by SAMSUNG only.
- Depending on the TV you are using, you may not be able to operate your TV with this remote control. If you can't, operate the TV using the TV's remote control.

Installing batteries in the Remote Control



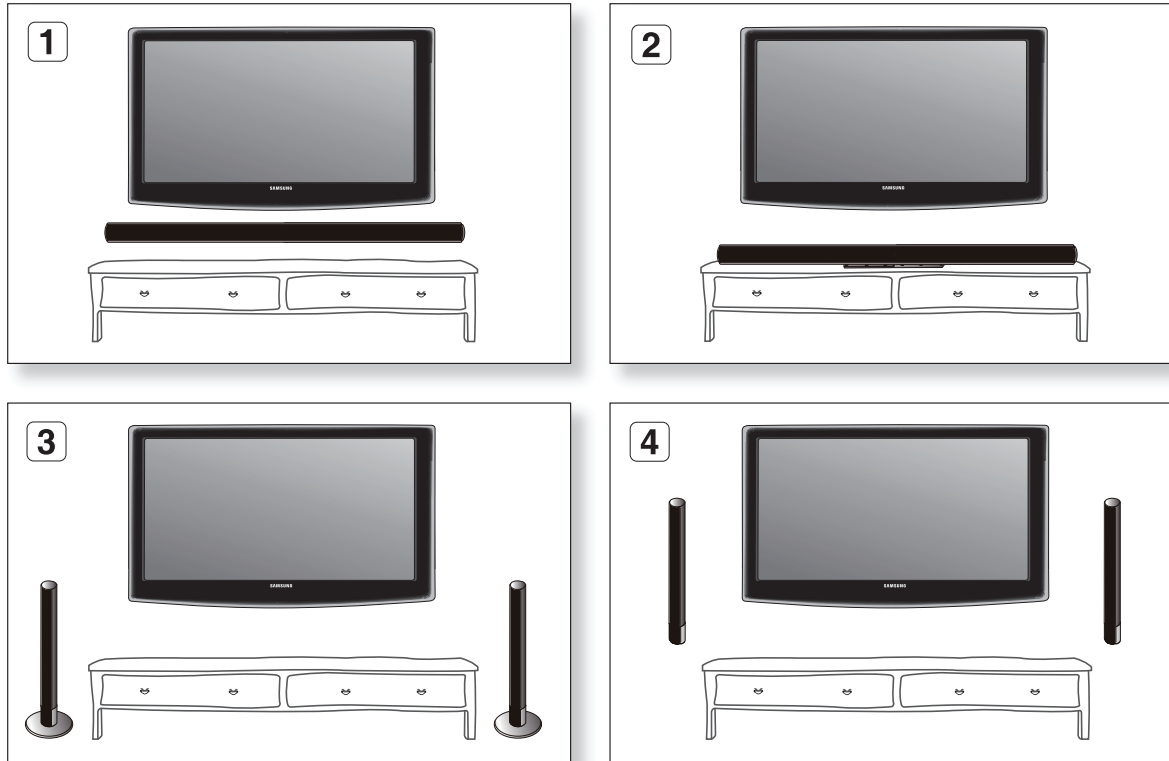
1. Lift the cover at the back of the remote control upward as shown.
2. Install two AAA size batteries. Make sure to match the "+" and "-" ends of the batteries with the diagram inside the compartment.
3. Replace the cover. Assuming typical TV usage, the batteries last for about one year.

Operation Range of the Remote Control

The remote control can be used up to approximately 23 feet (7 meters) in a straight line. It can also be operated at a horizontal angle of up to 30° from the remote control sensor.

AIR TRACK INSTALLATION OVERVIEW

You can install your Air Track in one of four general configurations.



1. On the wall, horizontally.
2. On a table, shelf, or other flat surface, horizontally.
3. On stands, vertically, with the two parts separate. The stands can be placed on the floor, on a TV table, etc.
4. On the wall, vertically, with the two parts separate.

Instructions for these configurations start on the next page.

You can put the wireless sub-woofer almost anywhere it is convenient, but no more than about 33 feet from the main unit. See page 16 for details.

Before installing the product, make sure the product is off and the power cord is disconnected from the wall socket.

connections

1. MOUNTING THE AIR TRACK ON A WALL, HORIZONTALLY

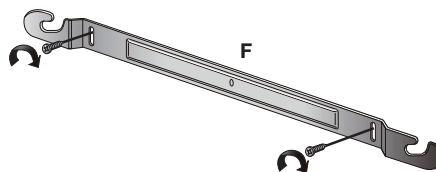
Use the wall mount bracket to mount this unit on a wall.

Installation Precautions

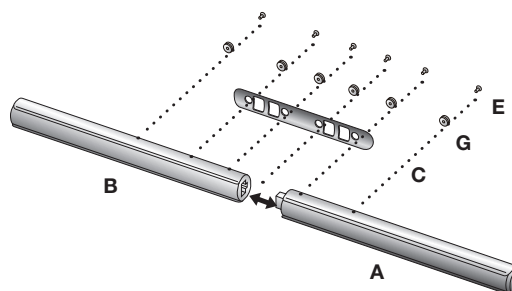
- Install on a vertical wall only.
- For the installation, avoid a location with high temperature or humidity, or wall that cannot sustain the weight of the set.
- Check the strength of the wall. If the wall is not strong enough to support the unit, reinforce the wall or install the unit on different wall that can support the unit's weight.
- Purchase and use the fixing screws or mollies appropriate for the kind of wall you have (plaster board, iron board, wood, etc.). If possible, fix the support screws in wall studs.
- Connect cables from the unit to external devices before you install it on the wall.
- Make sure the unit is turned off and unplugged before you install it. Otherwise, it may cause an electric shock.

A	MAIN SET (RIGHT)
B	SPEAKER (LEFT)
C	BRACKET-BRIDGE
G	HOLDER-SCREW
E	SCREW
F	HOLDER-WALL-HORIZONTAL

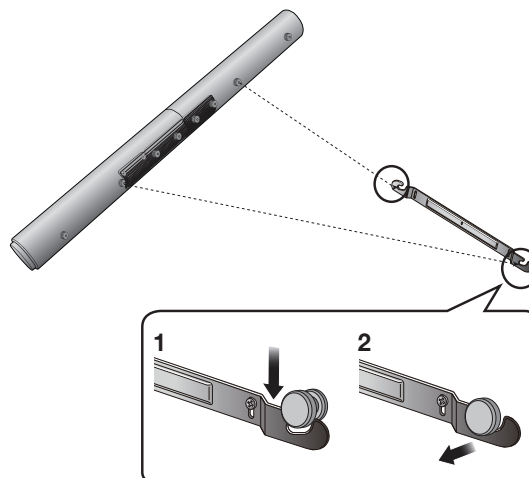
1. Place part **F** on a wall surface and then secure it with two screws (not supplied).
If you are hanging the unit below a TV, be sure to install **F** so that the arrow (↑) is placed in the center of the TV.
Also make sure the unit is at least two inches (5 cm) below the TV.



2. Assemble the MAIN SET **A** and **B**.
3. Align the screw holes on the rear side of the MAIN SET with the screw holes on **C**.
Attach 4 sets of screws **E** and screw holders **G**. The screws go into the indented side of the screw holders.



4. Attach the unit to **F** by sliding the grooves in the screw holders you attached in Step 4 into the corresponding slots of the wall mount bracket and pushing down. For a secure installation, make sure the screw holders slide firmly down into the bottom of the slots.



5. When finished, your installation should like the illustration at right, if you installed the unit below a TV.



- Do not hang onto the installed unit and avoid hitting the unit.
- Secure the unit firmly to the wall so that it does not fall off. If the unit falls off, it may cause an injury or damage to the product.
- When the unit is installed on a wall, please make sure that children do not pull any of connecting cables, as it may cause it to fall.
- For the optimal performance in a wall mount installation, keep the speaker system at least 2 inches (5 cm) distant from the TV.

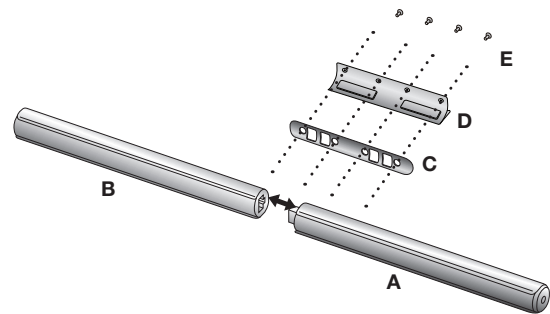
2. INSTALLING THE AIR TRACK ON A FLAT SURFACE

You can use the desk stands to install this unit on a shelf, table, or other flat surface.

Connecting

- To secure the MAIN SET and the speaker unit to the desk stands, follow the directions below.

1. Assemble the MAIN SET **A** and **B**.
2. Attach **C**, **D** to the rear side of connected **A** and **B**. Check the screw holes in the rear of the MAIN SET before tightening screw **E**.



A	MAIN SET (RIGHT)
B	SPEAKER (LEFT)
C	BRACKET-BRIDGE
D	ASSYSTAND P-DESK
E	SCREW



- Check whether it is installed on a flat and stable position, not to fall. If the unit falls off, it may cause an injury or damage to the product.

connections

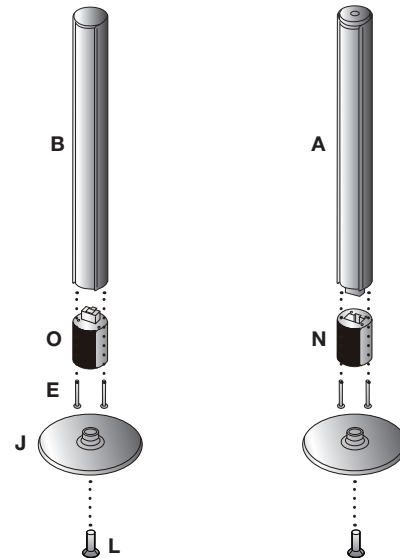
3. INSTALLING THE AIRTRACK ON TWO STANDS, VERTICALLY

You can install each part of the Airtrack on a stand and place each in a separate location.

Connecting

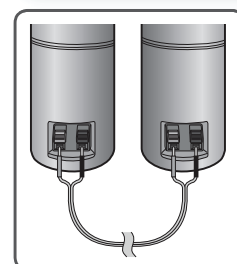
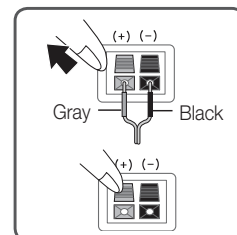
- To install the MAIN SET and the speaker unit on stands, follow the directions below.

- Check pairs of separated MAIN SET **A**, **B** and cradles **N**, **O**/**J**.
- Insert **N** and **O** vertically in the MAIN SET **A** and **B**, respectively. Then, tighten screw **E** to the end of the hole.
- When done, insert **J** into the respective speaker assembly. Use screw **L** to tighten each bottom component as shown.
 - Fit each of ASSY STAND and ASSY COVER P-CAP SPK into the corresponding hole before tightening it.
 - For separate type installations, two speakers require cabling to the cradles' terminal tabs.



A	MAIN SET (RIGHT)
B	SPEAKER (LEFT)
N	ASSY COVER P-CAP MAIN
O	ASSY COVER P-CAP SPK
J	ASSY STAND
E	SCREW
L	SCREW

- To complete the installation, you must connect the MAIN SET to the speaker unit with speaker wire. To begin, press the black terminal (-) tab on the bottom of stand **J** (MAIN SET), insert the black wire, and then release the tab.
- Press the gray terminal tab (+) on the bottom of stand **J**, insert the gray speaker wire, and then release the tab.
- Repeat Steps 4 and 5 with stand **J** and the other end of the speaker cable.



4. INSTALLING THE AIRTRACK ON THE WALL, VERTICALLY

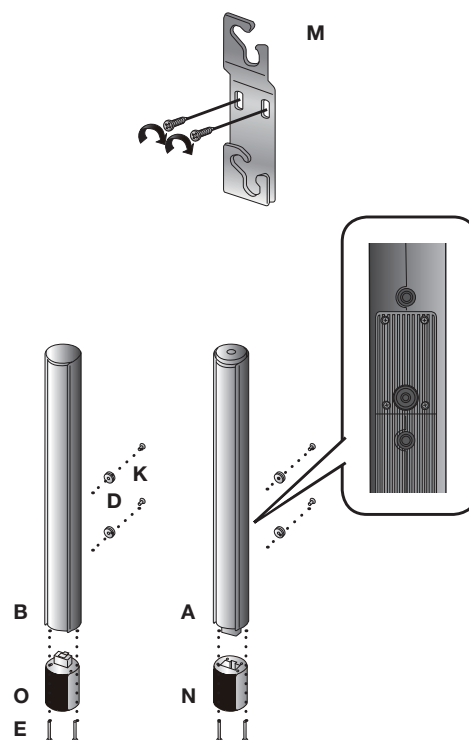
You can install each part of the Airtrack on a wall and place each in a separate location.

Connecting

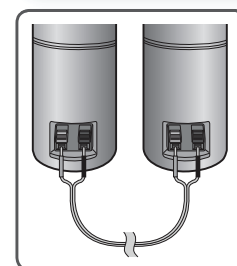
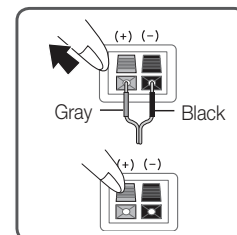
- To install the MAIN SET and the speaker unit on a wall, separately, follow the directions below.

A	MAIN SET (RIGHT)
B	SPEAKER (LEFT)
D	HOLDER-SCREW
E	SCREW
K	SCREW
M	HOLDER-WALL-VERTICAL
N	ASSY COVER P-CAP MAIN
O	ASSY COVER P-CAP SPK

- Fix the wall mount bracket on the desired position, with 2 screws (not provided).
- Insert **N** and **O** vertically in the MAIN SET **A** and **B**, respectively. Then, tighten screw **E** to the end of the hole.
- Insert **D** and **K** in this order into each of two center holes (in the rear of each speaker assembly) as shown. Then, tighten it.
 - For separate type installations, two speakers require cabling to the cradles' terminal tabs.
- Then, fit the unit into the corresponding slots of the **M** (Holder wall vertical). For secure installation, make sure the mounting studs slide firmly down into the bottom of the slots.
 - Only the top side (part D) can be assembled when installing speakers perpendicularly to the main set.



- To continue the installation, you must connect the MAIN SET to the speaker unit with speaker wire. To begin, press the black terminal (-) tab on the bottom of cover cap **N** (MAIN SET), insert the black wire, and then release the tab.
- Press the gray terminal tab (+) on the bottom of cover cap **N**, insert the gray speaker wire, and then release the tab.
- Repeat Steps 5 and 6 with cover cap **O** and the other end of the speaker cable.
- Attach each assembled unit to a wall mount bracket by sliding the grooves in the screw holder and the rubber holder into the slots in the wall mount bracket and pushing down. For a secure installation, make sure the holders slide firmly down into the bottom of the slots.

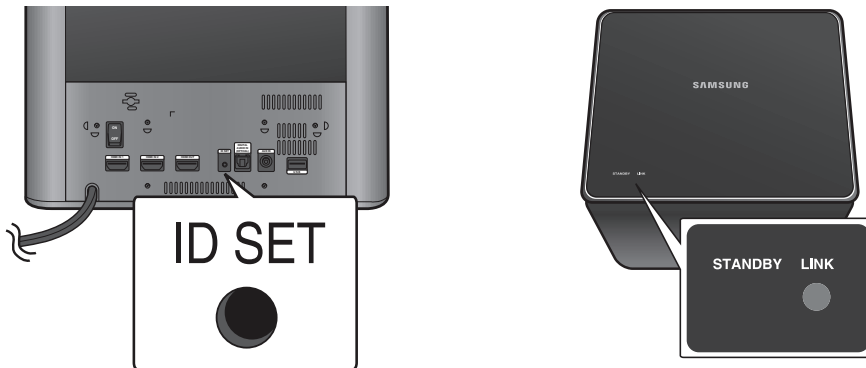


connections

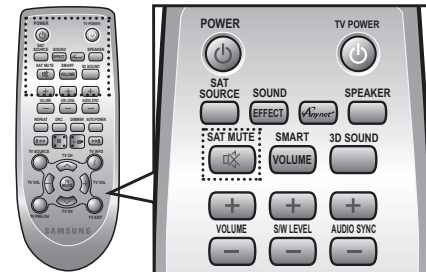
CONNECTING THE WIRELESS SUBWOOFER

The Subwoofer's linking ID is preset at the factory and the main unit and sub should link (connect wirelessly) automatically when the main unit and sub are turned on. If the link indicator does not light when main unit and subwoofer are turned on, please set the ID by following the process below.

1. Plug the power cords of the main unit and subwoofer into an AC power supply.
2. Press the **ID SET** button on the back of the subwoofer with a small, pointed object for 5 seconds.
 - The **STANDBY** indicator is turned off and the **LINK** indicator (Blue LED) blinks quickly.



3. While the main unit is powered off (STANDBY mode), press **SAT MUTE** on the remote control for 5 seconds.
4. The **ID SET** message appears on the main unit's DISPLAY.
5. To finalize the link, turn the main unit's power on while the subwoofer's Blue LED blinks.
 - The Link indicator (blue LED) on the subwoofer is turned on.
 - The main unit and the subwoofer are now linked (connected).
 - You can enjoy better sound from the wireless subwoofer by selecting the sound effect. (See page 25)



- Before moving or installing the product, be sure to turn off the power and disconnect the power cord.
- If the main unit is powered off, the wireless subwoofer will be the standby mode and the **STANDBY** LED and **LINK** LED on the upper side will come on.
- If you use a device that uses the same frequency (5.2/5.8 GHz) near the system, interference may cause some sound interruption.
- The transmission distance of the wireless signal between the main unit and sub is about 33 ft., but may vary depending on your operating environment. If a steel-concrete or metallic wall is between the main unit and the wireless subwoofer, the system may not operate at all, because the wireless signal cannot penetrate metal.
- If the main unit doesn't make a wireless connection, follow steps 1-5 above to retry the connection between the main unit and wireless subwoofer.

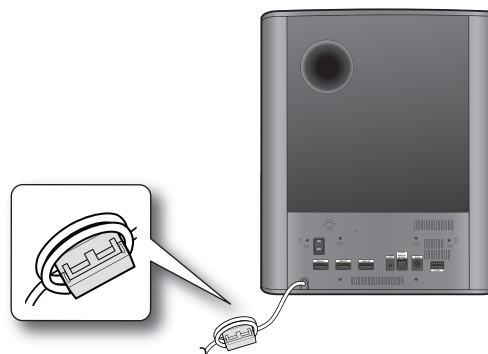


- The wireless receiving antenna is built into the wireless subwoofer. Keep the unit away from water and moisture.
- For optimal listening performance, make sure that the area around the wireless subwoofer location is clear of any obstructions.

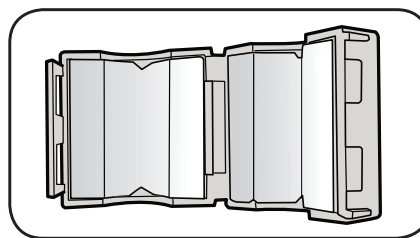
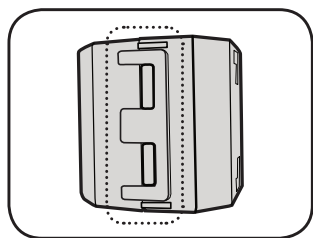
ATTACHING THE TOROIDAL FERRITE CORE TO THE POWER CORD OF THE SUBWOOFER

If you attach a Toroidal ferrite core to the power cord of the Subwoofer, it will help to prevent RF interference from radio signals.

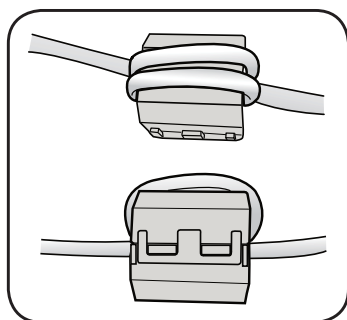
1. Pull the fixing tab of the Toroidal ferrite core to open it.
2. Make two loops in the power cable of the subwoofer.
3. Attach the Toroidal ferrite core to the Subwoofer power cord as the figure shows and press it until it clicks.



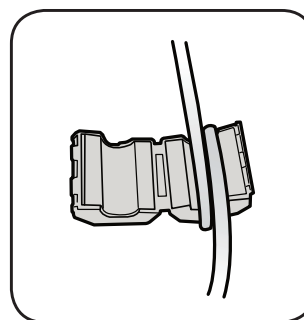
INSTALLING TOROIDAL FERRITE TO SUBWOOFER



Lift up to release the lock and open the core.



Close the lock back.

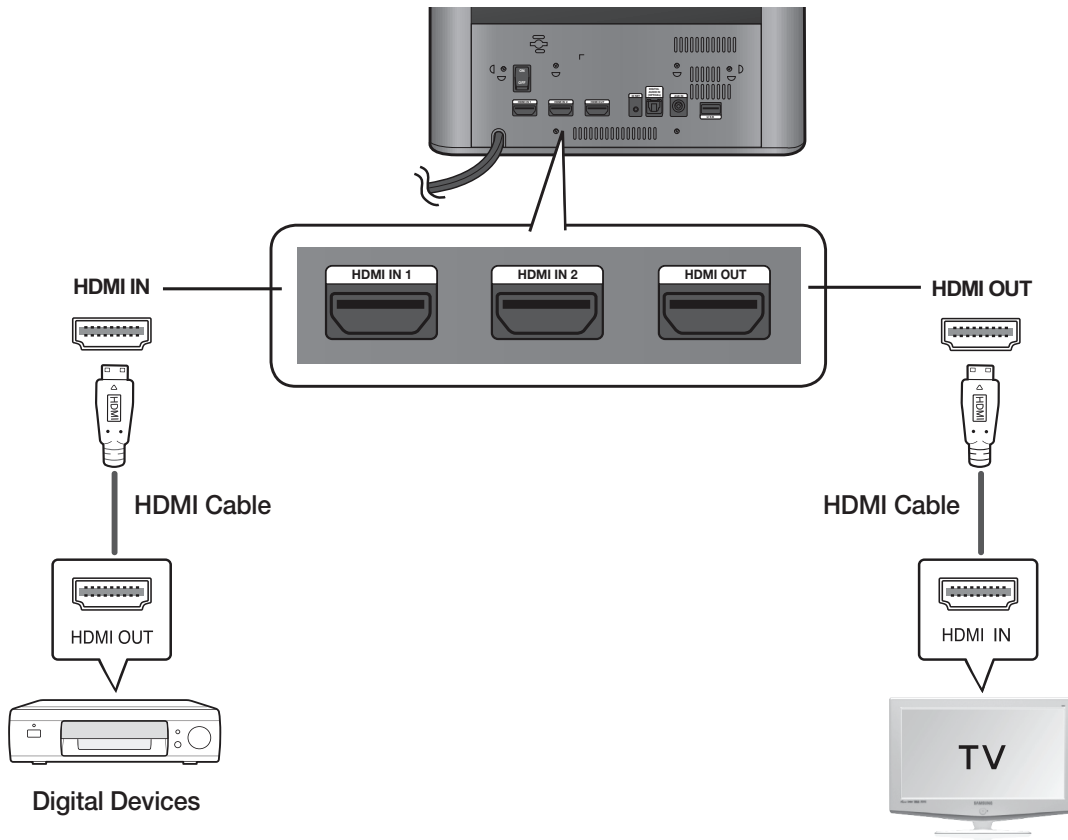


Make two rounds on the coil with the power cable.
(Start winding at 5-10cm away from the switch).

CONNECTING THE CRYSTAL SURROUND AIR TRACK

HDMI is the standard digital interface for connecting to such devices as a TV, projector, DVD player, Blu-ray player, set top boxes, and more.

HDMI removes any loss of signal from analog conversion, enabling you to enjoy video and audio sound quality as it was originally created in the digital source.



HDMI IN

Connect an HDMI cable from the HDMI IN jack on the back of the subwoofer to the HDMI OUT jack on your digital devices.

and,

HDMI OUT (HDMI)

- Connect an HDMI cable from the HDMI OUT jack on the back of the subwoofer to the HDMI IN jack on your TV.



- HDMI is an interface that enables the digital transmission of video and audio data with just a single connector.

HDMI OUT (ARC)

- The ARC function allows digital audio to input via the HDMI OUT (ARC) port. It can be enabled only when the Air Track is connected to a TV that supports the ARC function.
- Anynet+ must be turned on.

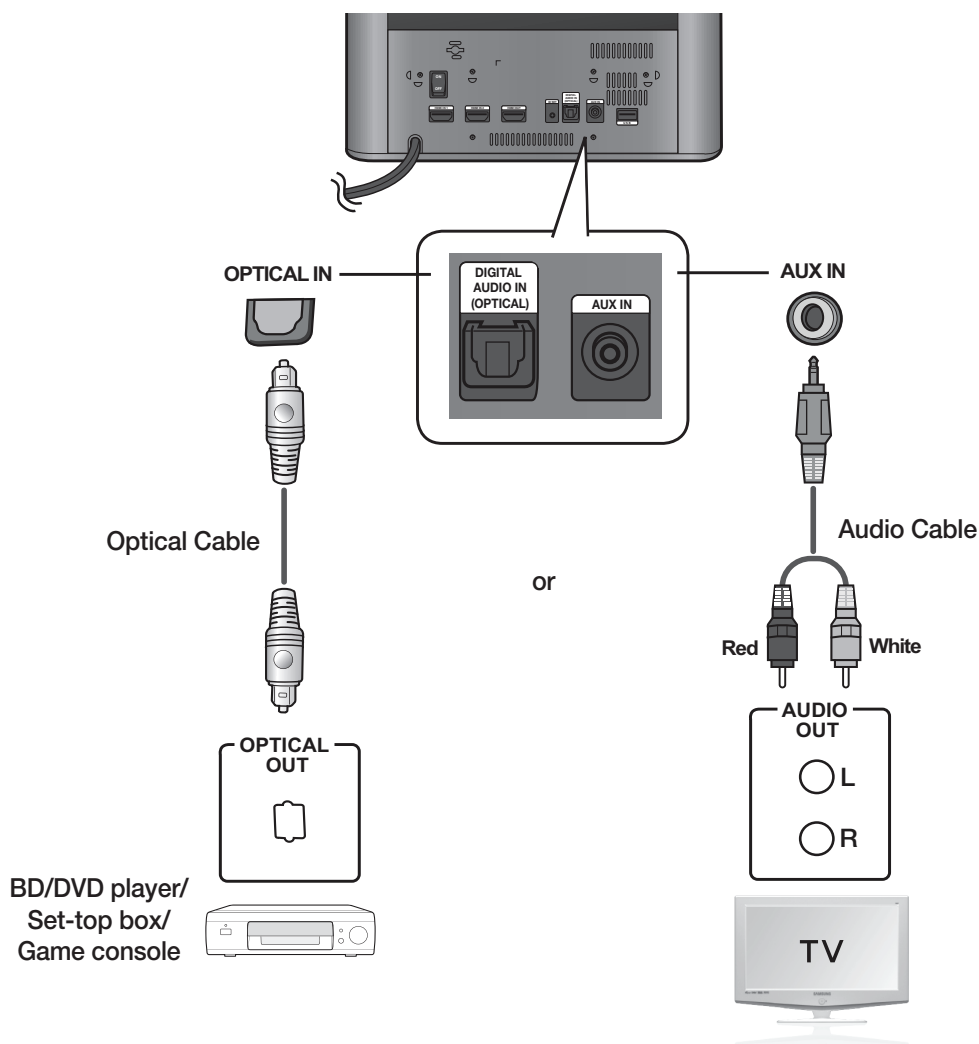


- This function is not available if the HDMI cable does not support CEC.

CONNECTING THE CRYSTAL SURROUND AIR TRACK

This section explains two ways (digital and analog) of connecting the unit to an external devices.

This unit is equipped with one optical digital jack and one audio analog jack for connecting an external devices.



OPTICAL IN

Connect the Digital Input on the subwoofer to the OPTICAL OUT of the TV or Source Device.

or,

AUX IN

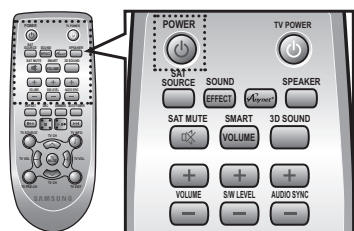
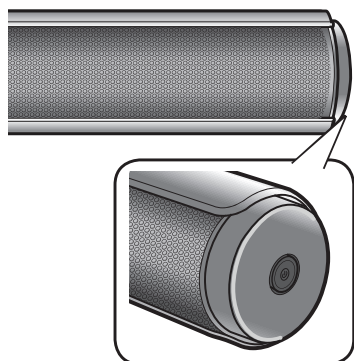
Connect AUX IN (Audio) on the subwoofer to the AUDIO OUT of the TV or Source Device.
Be sure to match connector colors.



- Do not connect the power cord of this product or your TV to the wall outlet until all connections between components are complete.
- Before moving or installing this product, be sure to turn off the power and disconnect the power cord.
- If you select 'AUX' without connecting the Audio Cable, the set is turned off automatically after 20 minutes.
- If a TV or any device connected to Air Track with the optical cable is off and there is no digital input, the Air Track is turned off after 20 minutes. (If there has been no input signal for over 20 minutes from OPTICAL AUDIO IN the Air Track will be turned off.)

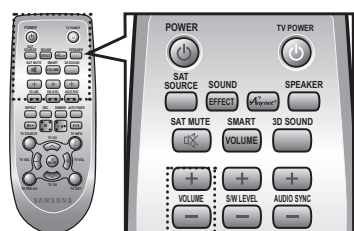
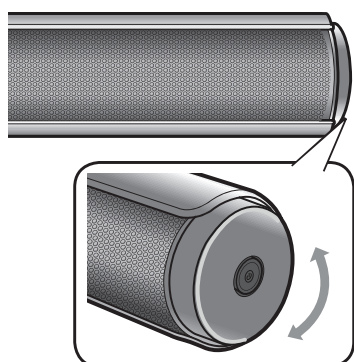
functions

BASIC FUNCTIONS



Turning the power on/off

1. Press the **POWER** (⏻) button in the right corner.
or,
Press **POWER** on the remote control to turn on the power.
2. Press the **POWER** (⏻) button in the right corner.
or,
Press **POWER** on the remote control again to turn off the power.



Adjusting the volume

Turn the volume control on the right end of the MAIN SET to adjust the volume.

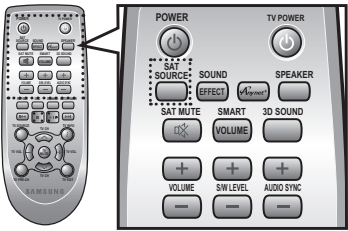
You can also press **VOLUME +/-** on the remote control to increase or decrease the volume level.

- The numeric value of the volume level appears in the front panel display.



- If you want to enjoy the sound only from the Crystal Surround Air Track, you must turn off the TV's speakers in the Audio Setup menu of your TV. Refer to the owner's manual supplied with your TV.

ADVANCED FUNCTIONS



Using the input mode

You can select either D.IN, AUX, HDMI, BT input or USB input. Press an appropriate button on the remote control to select a desired mode: D.IN, AUX, HDMI, BT or USB mode.

Input mode	Display
Optical Digital input	D-IN
AUX input	AUX
HDMI input	HDMI-1,HDMI-2
BLUETOOTH mode	BT
USB mode	USB

The unit turns off automatically under the following conditions:

- D-IN Mode: If there is no input from the source for 20 minutes.
- AUX Mode: If no cable is inserted in the jack for 20 minutes.
- BT Mode: If no connection is made for 20 minutes.
- USB Mode: If the “NO USB” or “Stop” state lasts for 20 minutes.



- The ARC function is activated in D-IN mode if the unit is connected to an ARC compliant TV.
- To turn off the ARC function, turn Anynet off.

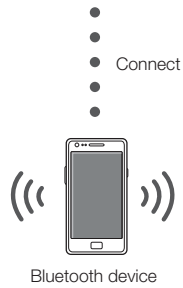
USING BLUETOOTH

You can use a Bluetooth device to enjoy music with high quality stereo sound, all without wires!

What is Bluetooth?

Bluetooth is a technology that enables Bluetooth-compliant devices to easily interconnect with each other using a short wireless connection.

- A Bluetooth device may cause noise or malfunction, depending on usage, when:
 - A part of the body is in contact with the receiving/transmitting system of the Bluetooth device or the Air Track.
 - It is subject to electrical variation from obstructions caused by a wall, corner or office partitioning.
 - It is exposed to electrical interference from same frequency-band devices including medical equipment, microwave ovens and wireless LANs.
- Pair the Air Track with the Bluetooth device while maintaining a close distance.
- The further the distance is between Air Track and Bluetooth device, the worse the quality is. If the distance exceeds the Bluetooth operational range, the connection is lost.
- In poor reception-sensitivity areas, the Bluetooth connection may not work properly.
- The Bluetooth connection only works when it is close to the set. The connection will be automatically cut off if the distance is out of this range. Even within this range, the sound quality may be degraded by obstacles such as walls or doors.
- This wireless device may cause electric interference during its operation.



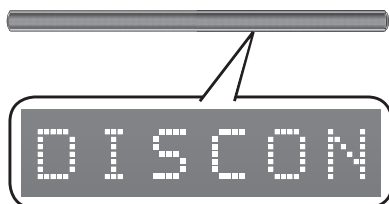
To connect the Air Track to a Bluetooth device

Check if the Bluetooth device supports the Bluetooth compliant stereo headset function.

1. Press the **SAT SOURCE** button on Air Track' s remote control to display the **BT** message.
 - You will see **WAIT** for 4 seconds and then **READY** on the front display of the Air Track.
2. Select the Bluetooth menu on the Bluetooth device you want to connect. (refer to the Bluetooth device's user manual)
3. Select the Stereo headset menu on the Bluetooth device.
 - You will see a list of devices.
4. Select "[AirTrack] E550" from the list.
 - When the Air Track is connected to the Bluetooth device, the device name of the connected Bluetooth device, followed by Air Track and **CONN** will appear on the front display.
 - If the Bluetooth device has failed to pair with Air Track, delete the previous "[AirTrack] E550" found by the Bluetooth device and make it search for Air Track again.
5. Play music on the connected device.
 - You can listen to the music playing on the connected Bluetooth device over the Crystal Surround Air Track system.
 - In BT mode, Play/Repeat/Stop/Next/Back functions are not available.



- You may be required to enter a PIN code (password) when connecting the Bluetooth device to the Air Track. If the PIN code input window appears, enter <0000>.
- The Air Track only supports Middle Quality SBC data (up to 237kbps@48kHz), and does not support High Quality SBC data (328kbps@44.1kHz).
- The AVRCP feature is not supported.
- Connect only to a Bluetooth device that supports the A2DP (AV) function.
- You cannot connect to a Bluetooth device that supports only the HF (Hands Free) function.
- Only one Bluetooth device can be paired at a time.
- Once you have turned off Air Track and the pairing is disconnected, the pairing will not be restored automatically. To reconnect, you must pair the device again.
- Air Track may not search or connect properly in the following cases:
 - If there is a strong electrical field around Air Track.
 - If several Bluetooth devices are simultaneously paired with AirTrack
 - If the Bluetooth device is turned off, not in place, or malfunctions
 - Note that such devices as microwave ovens, wireless LAN adaptors, fluorescent lights, and gas stoves use the same frequency range as the Bluetooth device, which can cause electric interference.



To disconnect the Bluetooth device from Air Track

You can disconnect the Bluetooth device from Air Track. For instructions, see the Bluetooth device's user manual.

- Air Track will be disconnected.
- When Air Track is disconnected from the Bluetooth device, Air Track will display **DISCON** on the front display.

To disconnect Air Track from the Bluetooth device

Press the **SAT SOURCE** button of remote control to switch from **BT** to another mode or turn off Air Track.

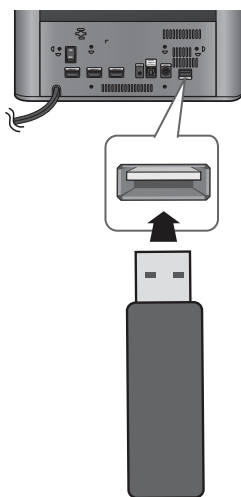
- The connected Bluetooth device will wait a certain time for a response from Air Track before terminating the connection.
(Disconnection time may differ, depending on the Bluetooth device)
- The currently connected device will be disconnected.



- In Bluetooth connection mode, the Bluetooth connection will be lost if the distance between the Home Cinema System and the Bluetooth device exceeds. If the distance between them returns to the effective range or you restart the Bluetooth device, the Bluetooth connection can be restored.
- If the Bluetooth device comes back in the effective range, you can restart to restore the pairing with the Bluetooth device.
- Air Track automatically turns off after 20 minutes in the Ready state.

To connect the Crystal Surround Air Track to a USB HOST device

1. Connect a USB device to the rear USB port of the Subwoofer.
2. Press the **SAT SOURCE** button repeatedly until the front display shows **USB**.
 - Each time the button is pressed, the selection changes as follows :
D.IN ➔ AUX ➔ HDMI ➔ BT ➔ USB
3. **USB** appears on the display screen. The Air Track begins playing compatible files automatically.
 - The Crystal Surround Air Track connection is complete.
 - Air Track automatically turns off (Auto Power Off) if no USB device has been connected or it has been in the STOP mode for more than 20 minutes.



Before you connect a USB device

Compatibility: USB storage.

1. If the folder of file name in a USB device exceeds 10 characters, it is not displayed on the VFD.
2. This product may not be compatible with certain types of USB storage media.
3. The file systems FAT16 and FAT32 are supported.
 - The NTFS file system is not supported.
4. Connect a USB device directly to the USB port of the product. Otherwise, you may encounter a USB compatibility problem.

5. Do not connect multiple storage devices to the product via a multi-card reader. It may not operate properly.
6. Digital camera PTP protocols are not supported.
7. Do not remove the USB device while it is being read.
8. DRM-protected music files (MP3, WMA) from a commercial web site will not be played.
9. External HDDs are not supported.
10. Compatibility list

Format	Music	
File name	MP3	WMA
File extension	.MP3	.WMA
Bit rate	80~320 kbps	56~128 kbps
Version	-	V8
Pixel	-	-
Sampling Frequency	44.1KHz	44.1KHz

11. We recommend using the provided USB cable to connect USB devices to Air Track. Using a different cable can cause noisy or distorted playback.

Play/Pause/Stop (USB function)

During playback, press the ►||, ■ button.

- Press the ►|| button again to stop playing the file temporarily. Press the ►|| button to play the selected file.
- To stop playback, press the Stop (■) button during playback.

Skip Forward/Back (USB function)

During playback, press the ◀◀, ▶▶ button.

- When there is more than one file and you press the ▶▶ button, the next file is selected.
- When there is more than one file and you press the ◀◀ button, the previous file is selected.

Using the REPEAT function (USB function)

Repeat playback allows you to repeatedly play a file, repeat all, randomly play files, or turn Repeat off.

Press the **REPEAT** button.

- **REPEAT FILE** : Repeat a track
- **REPEAT ALL** : Repeat all tracks
- **REPEAT RANDOM** : Plays tracks in random order. (A track that has already been played may be played again.)
- **REPEAT OFF** : Cancels Repeat Playback.

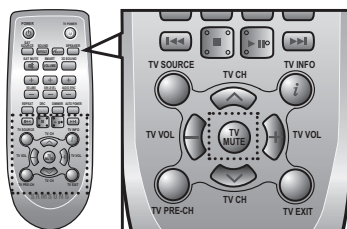
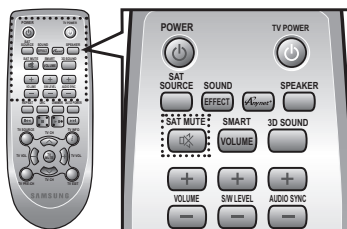
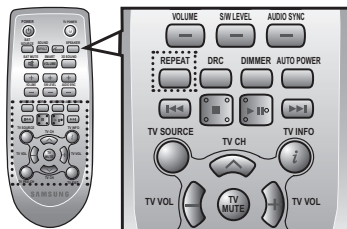
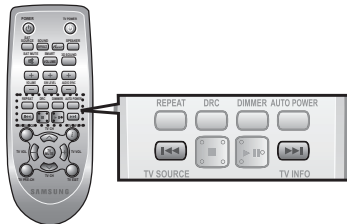
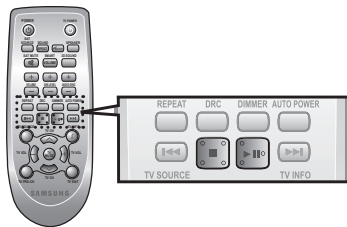


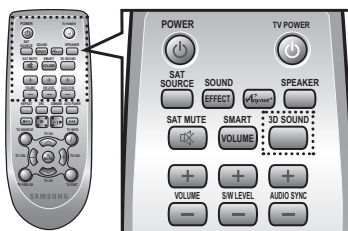
- You can set the REPEAT function while music from the USB device is playing.

Muting the sound

This is useful when answering a doorbell or telephone call.

1. To mute the sound of this unit, press the **SAT MUTE** (⏏) button on the remote control.
2. To mute the TV, press the **TV MUTE** button on the remote control.
3. Press **SAT MUTE** (⏏) / **TV MUTE** on the remote control again (or press **VOLUME +/-**) to restore the sound.





Using the 3D Depth Sound function

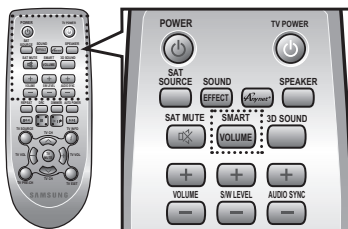
The 3D sound feature adds depth and spaciousness to the sound.

Press **3D SOUND** on the remote control.

- Each time the button is pressed, the selection changes as follows :
3D SOUND LOW ➔ 3D SOUND HIGH ➔ 3D SOUND OFF



- When you turn on the 3D Depth Sound, the Sound Effect function will automatically change to OFF.

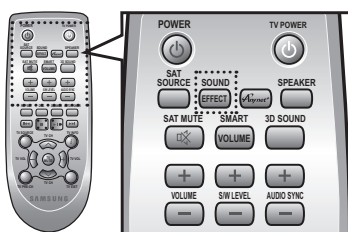


Using the SMART VOLUME function

This will regulate and stabilize the volume level against a drastic volume change caused by a channel change or scene transition.

Press **SMART VOLUME** on the remote control.

- Each time the button is pressed, the selection changes as follows :
SMART VOLUME ON ➔ SMART VOLUME OFF



Using the Sound effect function

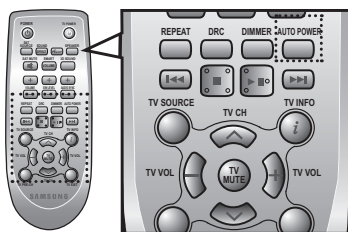
You can select from 7 different sound modes - MUSIC, NEWS, DRAMA, CINEMA, SPORTS, GAME, and OFF (Original Sound) - depending on the type of sources you want to enjoy.

Press **SOUND EFFECT** on the remote control.

- Select **OFF** mode if you want to enjoy the original sound.



- We recommend that you select a Sound Effect based on the source material and your personal taste.
- When you choose the Sound Effect function (except OFF), the 3D Depth Sound will automatically be turned OFF.



Using the AUTO POWER LINK function

The Crystal Surround Air Track is automatically turned on when you turn on the TV or any device connected to the Air Track with the optical cable.

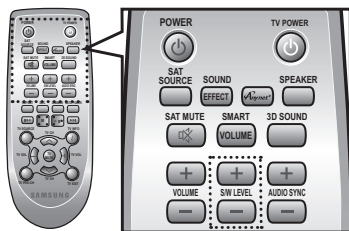
Press **AUTO POWER** on the remote control of this unit.

- The Auto power link function turns on and off each time you press **AUTO POWER**.

AUTO POWER LINK	Display
ON	POWER LINK ON
OFF	POWER LINK OFF



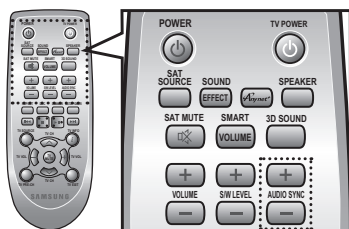
- If a TV or any device connected to Air Track with the optical cable is off and there is no digital input, the Air Track is turned off after 20 minutes.
- These functions are available only when **Anynet+** is turned off.



Using the S/W LEVEL function

You can control the base volume with the S/W Level button on the Remote control.

1. Press the **S/W LEVEL +/-** button on the Remote control.
2. **"SW 0"** appears on the Display.
3. Press **"+"** or **"-"** button on the **LEVEL** key if you want to increase or decrease the subwoofer volume. You can set it from SW -6 to SW +6.



Using the AUDIO SYNC function

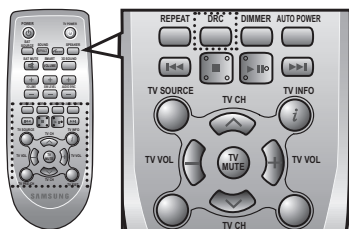
Video may look slower than the audio if Air Track is connected to a digital TV. If this occurs, adjust the audio delay time to match the video.

Press **AUDIO SYNC +/-** button on the remote control of this unit.

- You can use the + , - button to set the audio delay time between 0 ms and 300 ms.



- In USB mode and BT mode, the function may not work.

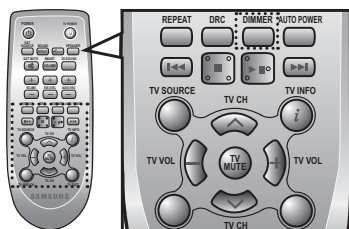


Using the DRC function

This feature balances the range between the loudest and quietest sounds. You can use this function to enjoy Dolby Digital sound when watching movies at low volume at night.

Press **DRC** on the remote control of this unit.

- Each time the button is pressed, the selection changes as follows :
DRC MAX ➔ DRC MIN ➔ DRC STANDARD



Using the DIMMER function

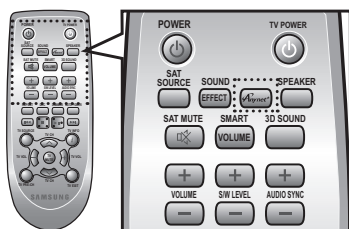
This feature controls the brightness of the Display.

Press **DIMMER** on the remote control of this unit.

- Each time the button is pressed, the selection changes as follows :
DIMMER ON ➔ DIMMER AUTO ➔ DIMMER OFF



- The display turns off automatically after 5 seconds if set to DIMMER AUTO.



Using the Anynet+(HDMI-CEC) function

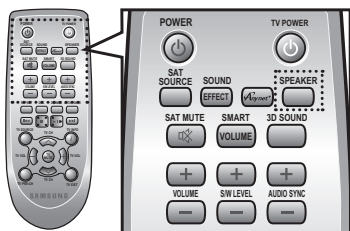
Anynet+ is a function that enables you to control other Samsung Devices with your Samsung TV's remote control.

The Anynet+ function turns on and off each time you press **Anynet+**.

1. Connect the product to a Samsung TV with the HDMI cable.
(See page 18)
2. Set the Anynet+ function on your TV to ON. (See the TV instruction manual for more information.)



- Depending on your TV, certain HDMI output resolutions may not work.
- Please refer to the user's manual of your TV. Please check for the **Amynet+** logo (If your TV has an **Amynet+** logo, then it supports Anynet+ function.)

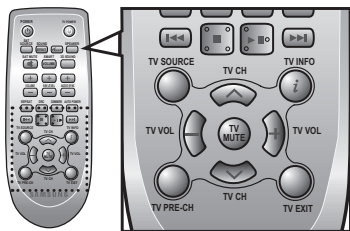


SPEAKER button

This button enables you to select between listening to audio from your TV or audio from the Air Track when connected via HDMI.

Press **SPEAKER** on the remote control of this unit.

AUDIO MODE	SPEAKER	Scroll Display	Display
HDMI IN	TV	TV SPEAKER	TV SPK
	Air Track	AVR SPEAKER	HDMI 1,2
ARC	TV	TV SPEAKER	S MUTE
	Air Track	AVR SPEAKER	TV ARC



Using the TV functions

1. Press **TV SOURCE** on the remote control of AirTrack.
2. Press **TV INFO** on the remote control to display the TV channel information.
3. Press **TV CH** on the remote control to select the TV channel.
4. Press **TV VOL** on the remote control to increase or decrease the volume level.
5. Use **TV PRE-CH** button to move to the previous TV channel in TV mode.
6. To exit the TV menu, use the **TV EXIT** button. (Functions same as the EXIT button of the TV remote control)



- The remote control can operate TVs made by SAMSUNG only.

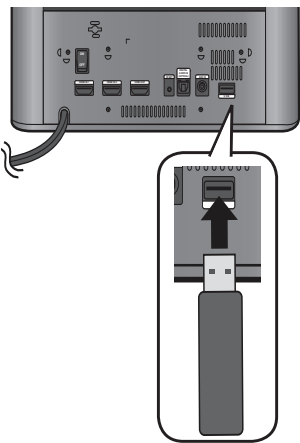
SOFTWARE UPGRADE

Samsung may offer upgrades for the Crystal Surround Air Track's system firmware in the future.

If an upgrade is offered, you can upgrade the firmware by connecting a USB drive with the firmware upgrade stored on it to the USB port on your Air Track.

Note that if there are multiple upgrade files, you must load them onto the USB drive singly and use them to upgrade the firmware one at a time.

Please visit Samsung.com or contact the Samsung call center to receive more information about downloading upgrades files.



- Insert a USB drive containing the firmware upgrade into the USB port on the back of the subwoofer.
- Please be careful to not disconnect the power or remove the USB drive while upgrades are being applied. The main unit will turn off automatically after completing the firmware upgrade.
When software is upgraded, settings you have made will return to their default (factory) settings. We recommend you write down your settings so that you can easily reset them after the upgrade.
- If the firmware fails to upgrade, we recommend formatting the USB data in FAT16 and trying again.
- For upgrading purposes, do not format the USB drive in the NTFS format. You Air Track does not support NTFS.
- Depending on the manufacturer, the USB may not be supported.

troubleshooting

Before requesting service, please check the following.

Symptom	Check	Remedy
The unit will not turn on.	<ul style="list-style-type: none">• Is the power cord plugged into the outlet?	<ul style="list-style-type: none">• Connect the power plug to the outlet.
A function does not work when the button is pressed.	<ul style="list-style-type: none">• Is there static electricity in the air?	<ul style="list-style-type: none">• Disconnect the power plug and connect it again.
Sound is not produced.	<ul style="list-style-type: none">• Is the Mute function on?• Is the volume set to minimum?	<ul style="list-style-type: none">• Press the Mute button to cancel the function.• Adjust the volume.
The remote control does not work.	<ul style="list-style-type: none">• Are the batteries drained?• Is the distance between remote control and main unit too far?	<ul style="list-style-type: none">• Replace with new batteries.• Move closer to the unit.
The sound from the left/right channels are reversed.	<ul style="list-style-type: none">• Are the left/right audio output cables from the TV connected properly?	<ul style="list-style-type: none">• Check the left/right channel and connect it/them correctly.

SPECIFICATIONS

Model name		HW-E550/E551	
GENERAL	Power supply		AC 120V, 60Hz
	Standby power consumption		0.45W
	Power consumption	Main unit	18.5W
		Subwoofer	27.4W
	Weight	Main unit	3.75 lbs
		Subwoofer	15.98lbs
	Dimensions (W x H x D)	Main unit	42.84 x 2.17 x 2.17 inches
		Subwoofer	11.41 x 11.41 x 14.52 inches
AMPLIFIER	Operating temperature range		+41°F to +95°F
	Operating humidity range		10 % to 75 %
	Rated output power	Main unit	80W/CH, 3ohm, THD = 10%, 1kHz
		Subwoofer	150W, 3ohm, THD=10%, 100Hz
	Input sensitivity/Impedance		570mV/20Kohm
	S/N ratio (analog input)		70dB
	Separation(1kHz)		65dB
FREQUENCY RESPONSE	Analog input		20Hz~20kHz(±3dB)
	Digital input/48kHz PCM		20Hz~20kHz(±3dB)

* S/N ratio, distortion, separation and usable sensitivity are based on measurements using AES (Audio Engineering Society) guidelines.

*: Nominal specification

- Samsung Electronics Co., Ltd reserves the right to change the specifications without notice.

- Weight and dimensions are approximate.

WARRANTY

LIMITED WARRANTY TO ORIGINAL PURCHASER

This SAMSUNG brand product, as supplied and distributed by Samsung Electronics America, Inc. (SAMSUNG) and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials and workmanship for a limited warranty period of:

One (1) Year Parts and Labor*

(*90 Days Parts and Labor for Commercial Use)

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To obtain warranty hardware service, please contact SAMSUNG customer care center.



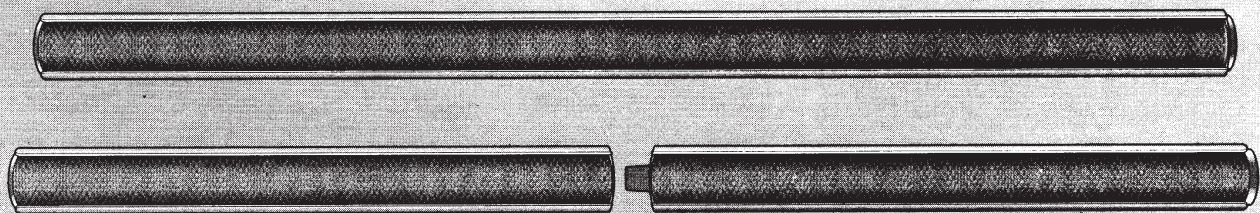
QUESTIONS OR COMMENTS?

COUNTRY	CALL	OR VISIT US ONLINE AT	WRITE
IN THE US	1-800-SAMSUNG (726-7864)	www.samsung.com/us	Samsung Electronics America, Inc. 85 Challenger Road Ridgefield Park, NJ 07660-2112

HW-E550
HW-E551

Crystal Surround Air Track (Active Speaker System)

Quick Setup Guide



SAMSUNG

This quick setup guide explains steps to connect a TV to the unit in a quick and easy manner. For more detailed instructions, refer to the user manual.

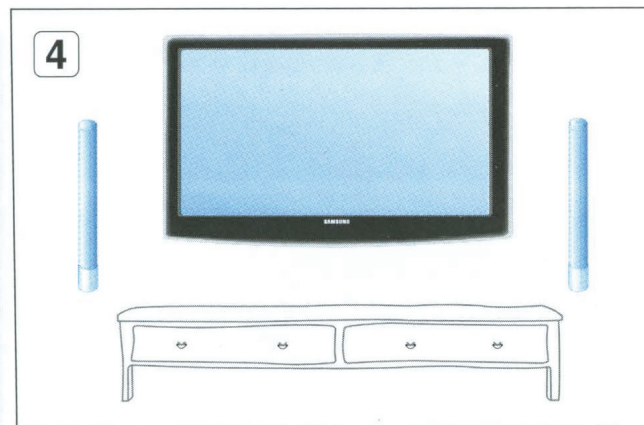
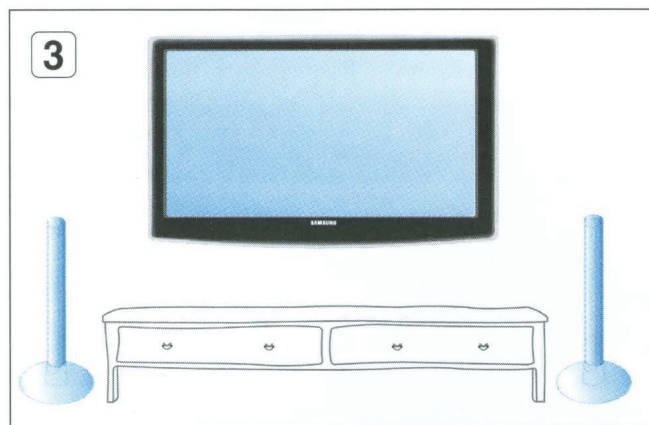
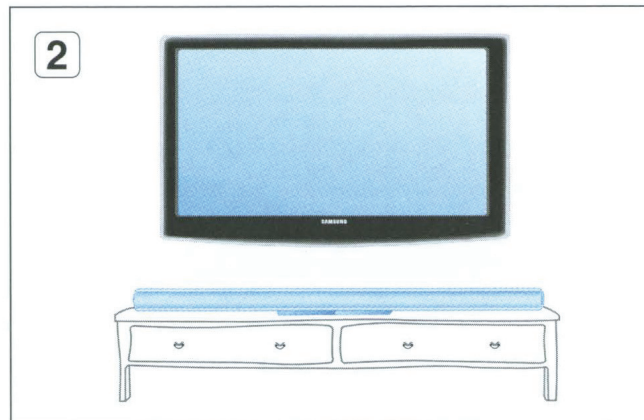
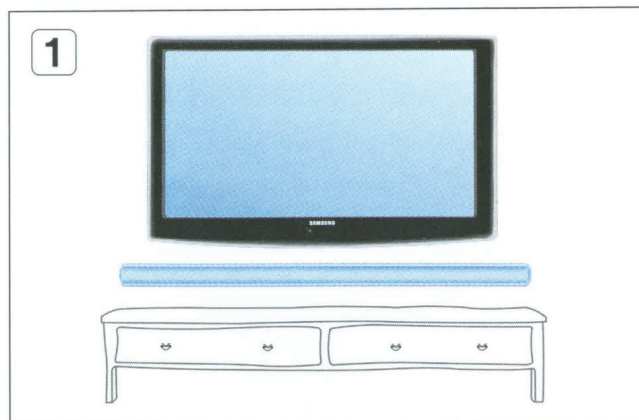
Precautions

- Do not expose the unit to direct sunlight or other heat sources. This could lead to overheating and malfunction of the unit.
- Install the unit near the AC outlet and where the AC power plug can be reached easily.
- Be sure to connect external devices to the unit before installing.
- Before moving or installing the product, be sure to turn off the power and disconnect the power cord. Otherwise, it may cause electric shock.

Code no. AH68-02436N(00)

AIR TRACK Installation Overview

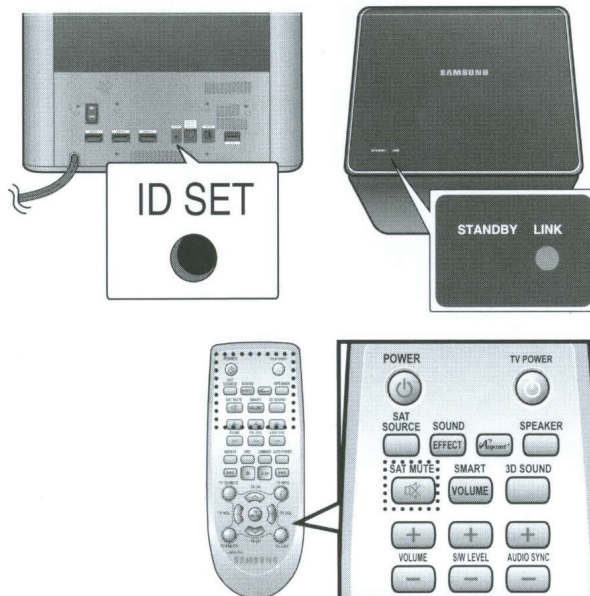
When the main unit is connected to a TV with optical cable (Digital input), it is automatically turned on when you turn on the power of your TV.



Connecting the Wireless Subwoofer

The Subwoofer's linking ID is preset at the factory and the main unit and sub should link (connect wirelessly) automatically when main unit is turned on. If the link indicator does not light when main unit and subwoofer are turned on, please set the ID by following the process below.

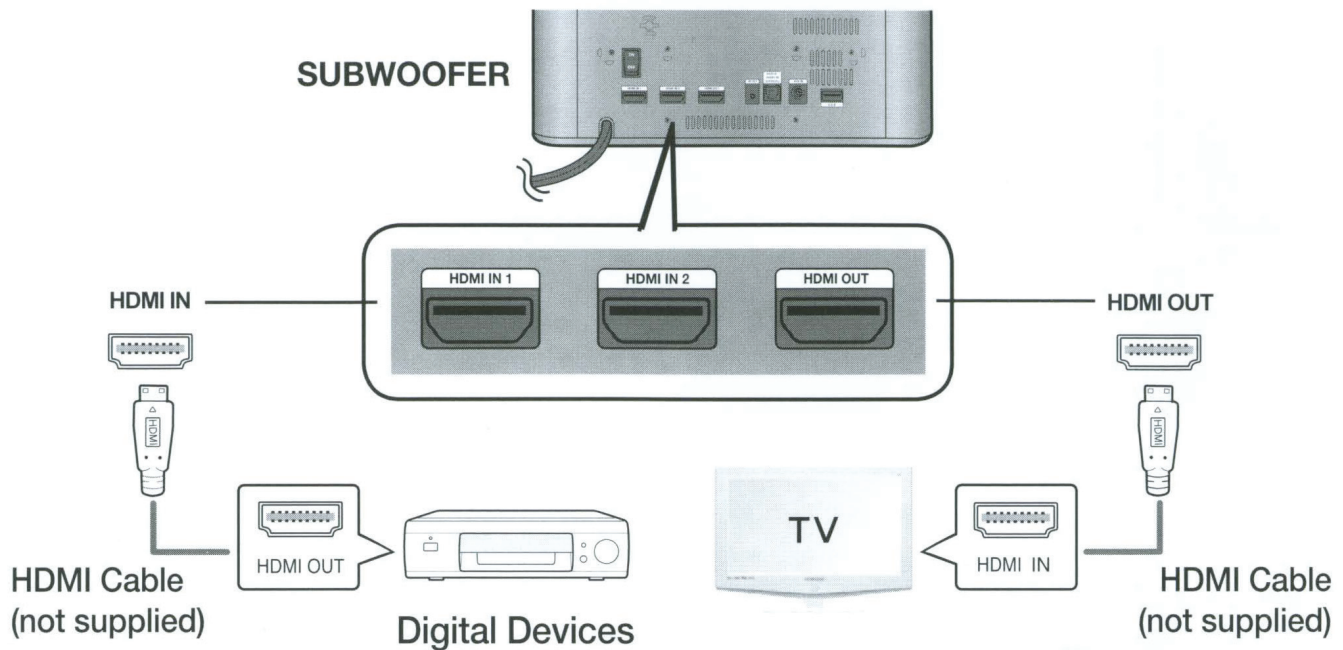
- 1 Plug the power cords of the main unit and subwoofer into an AC power supply.
- 2 Press the **ID SET** button on the back of the subwoofer with a small, pointed object for 5 seconds.
- 3 While the main unit is powered off (STANDBY mode), press **SAT MUTE** on the remote control for 5 seconds.
- 4 The **ID SET** message appears on the main unit's DISPLAY.
- 5 To finalize the link, turn the main unit's power on while the subwoofer's Blue LED blinks.



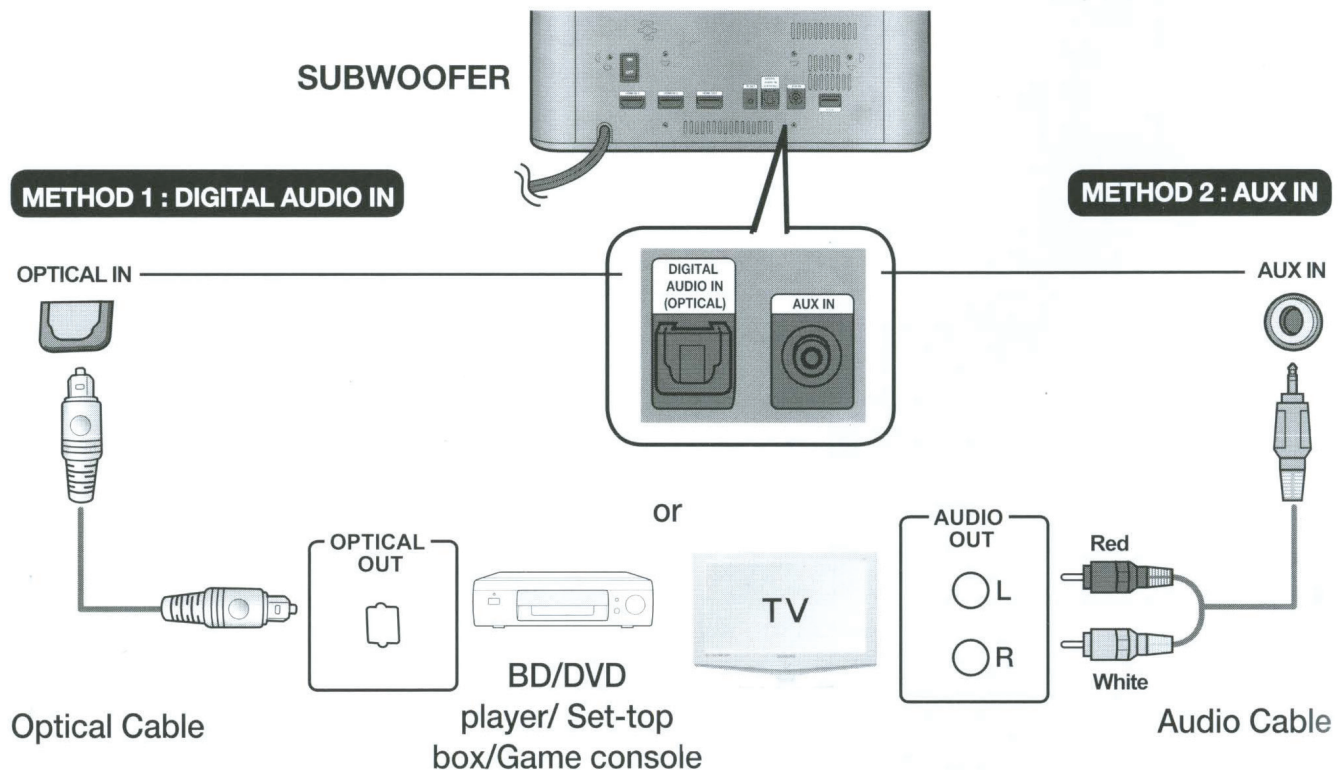
Connecting a TV

When the main unit is connected to a TV with optical cable (Digital input), it is automatically turned on when you turn on the power of your TV.

METHOD : HDMI IN, OUT



METHOD 1 : DIGITAL AUDIO IN

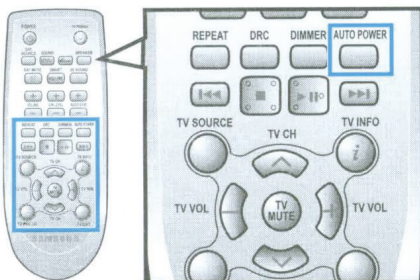


- This function is not available if the HDMI cable does not support CEC.
- If you select 'AUX' without connecting the Audio Cable, the set is turned off automatically after 20 minutes.
- If a TV or any device connected to Air Track with the optical cable is off and there is no digital input, the Air Track is turned off after 20 minutes. (If there has been no input signal for over 20 minutes from OPTICAL AUDIO IN the Air Track will be turned off.)

Setting the functions

Using the AUTO POWER LINK function

The Crystal Surround Air Track is automatically turned on when you turn the power on of a TV or any device connected to the Air Track with the optical cable.



Press **AUTO POWER** on the remote control of this unit.

- Auto power link function turns on and off each time you press **AUTO POWER**.

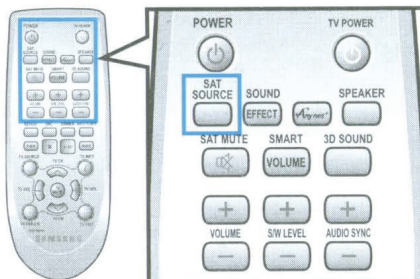
AUTO POWER LINK	Display
ON	POWER LINK ON
OFF	POWER LINK OFF



- If a TV or any device connected to Air Track with the optical cable is off and there is no digital input, the Air Track is turned off after 20 minutes.
- These functions are available only when the Anynet+ is turned off.

Using the input mode

You can select either D.IN, AUX, HDMI, BT input or USB input.



Press an appropriate button on the remote control to select a desired mode : D.IN, AUX, HDMI, BT or USB mode.

Input mode	Display
Optical Digital input	D.IN
AUX input	AUX
HDMI input	HDMI-1,HDMI-2
BLUETOOTH mode	BT
USB mode	USB

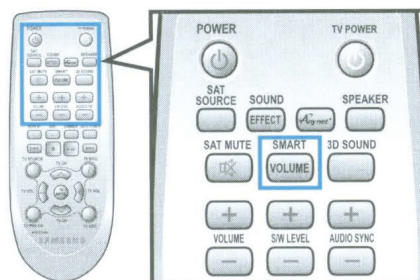


The unit turns off automatically in the following situations:

- D.In Mode: If no input source is entered for 20 minutes.
- Aux Mode: If no cable is inserted in the jack for 20 minutes.
- BT Mode: If no connection is made for 20 minutes.
- USB Mode: If the "NO USB" or "Stop" state lasts for 20 minutes.

Using the SMART VOLUME function

This will regulate and stabilize the volume level against a drastic volume change caused by a channel change or scene transition.



Press **SMART VOLUME** on the remote control.

- Each time the button is pressed, the selection changes as follows :
SMART VOLUME ON → SMART VOLUME OFF



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